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| Standard Business Reporting  Australian Taxation Office  Account Role (ACCROLE) 2017 Package v1.3 Contents    Date: 18th April 2019 | | | |
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| attention_pms This document and its attachments are **Unclassified** | direction_pms **For further information or questions, contact the SBR Service Desk at** [SBRServiceDesk@sbr.gov.au](mailto:SBRServiceDesk@sbr.gov.au) | | |
|  |

VERSION CONTROL

| Version | Release date | Description of changes |
| --- | --- | --- |
| 1.3 | 18/04/2019 | **Section 2 Package contents**  **New**   * None   **Updated**  Interactive Error Handling (IEH) functionality is now integrated into the following ACCROLE service interactions with this version.   * + ATO ACCROLE.0001 2017 Submit   + ATO ACCROLE.0001 2017 Update   + ATO ACCROLE.0001 2017 Cancel   Further improvements were made to service messaging as listed below:   * Added process messages 48150 & 61029 for the submit interaction. Refer to section 3.2 Event message changes for details.   The following documents have been updated as a result of these changes:   * ATO ACCROLE.0001 2017 Submit Validation Rules * ATO ACCROLE.0001 2017 Update Validation Rules * ATO ACCROLE.0001 2017 Cancel Validation Rules * ATO ACCROLE 2017 Message Repository.zip   **Removed**   * None   **3.2 Event Message Changes**   * Details of the IEH error message update and new process messages have been included.   **4.2 Future Changes**   * Change #4 has now been implemented and closed. |

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# **Introduction**

## Document purpose

The purpose of this package content note (PCN) is to advise software developers of the package contents for Standard Business Reporting (SBR) Account Role (ACCROLE) 2017 product suite provided by the Australian Taxation Office (ATO).

## Audience

The audience for this Package Content note is software developers who have or are interested in developing ACCROLE services on the SBR ebMS3 platforms in the XML format.

## Purpose of this package

The purpose of this package is to streamline the way message artefacts are presented to software developers.

All relevant message artefacts that comprise the ACCROLE suite are contained within one zip file. The package will be versioned up each time artefacts are added or updated.

## Summary of artefacts the ATO packages

### In general

For each service, the following artefacts may be released under this package title:

* Message Repository
* Message Structure Tables (MSTs),
* Contract schemas and samples, and
* Validation Rules (VRs).

***Note:*** *From September 2016 the Message Implementation Guide/s (MIGs) will not be produced and will be replaced by the ATO Service Registry which is published under the ATO Common information artefacts section on all ATO pages on sbr.gov.au.*

The first PCN released outlines the expected artefacts to be within the package at an end state – as known at that point in time.

As a general rule, each service will have at minimum an MST and VR.

Where a ‘suite’ of like services is packaged, there will be service specific MSTs and VRs packaged to form a bundle of related information.

The basic exception to the above is Income tax Returns. Due to complexity of relationships between parent returns and child schedules each has its own set of documents (MSTs and VRs) yet is packaged together as a ‘suite’.

### Services

The following table shows the services that form the ACCROLE product suite and their relationship to previous service versions:

| **Description** | **Service** | **Change** | **Comments** |
| --- | --- | --- | --- |
| Account Role 2017 | accrole.0001.2017 | n/a |  |
| Account Role Summary 2017 | accrolesum.0001.2017 | n/a |  |

### Interactions

The following table lists the interactions for a given service.

| **Description** | **Interaction** | **Change** | **Comments** |
| --- | --- | --- | --- |
| Account Role 2017 List | accrole.0001.2017.list | n/a |  |
| Account Role 2017 Get | accrole.0001.2017.get | n/a |  |
| Account Role 2017 Submit | accrole.0001.2017.submit | n/a |  |
| Account Role 2017 Cancel | accrole.0001.2017.cancel | n/a |  |
| Account Role 2017 ValidateCancel | accrole.0001.2017.validatecancel | n/a | Cancel artefacts are used for the ValidateCancel action. |
| Account Role 2017 Update | accrole.0001.2017.update | n/a |  |
| Account Role 2017 ValidateUpdate | accrole.0001.2017.validateupdate | n/a | Update artefacts are used for the ValidateUpdate action. |
| Account Role Summary 2017 List | accrolesum.0001.2017.list | n/a |  |

Detailed information on each service can be found in the Service Registry, along with associated messages.

### Package artefact status description

The table in *Section 2 Package Contents* reflects the status of artefacts in the *Package Status* column and needs to be read in conjunction with the *Comments* column in order to understand the scale of change that may be applicable.

The table below describes the terminology used in the *Package Status* column and the business description of the package status:

| **Package Status** | **Business Description** |
| --- | --- |
| **Pending** | The artefact is currently under development and is expected to be released in a future package. |
| **New** | The artefact is new for the package and has not been published previously. This would usually occur when an artefact has previously been marked as Pending (under development) or a new Government/ATO initiative sees the development of new services/messages to be deployed. |
| **Updated** | The artefact has changed since the last public release for this package. It could occur as a result of refining service/messages due to feedback or defects. |
| **Present** | The artefact is within the package and has had no change from the prior package for this year or a previous/forward year where artefacts cross multiple years. |
| **Removed** | The artefact was within the package in a prior release but has been removed as it is not relevant for the service/suite in question. This could occur due to Government legislation waiting on Royal Assent not being passed or other factors. |

# **Package contents**

The table below outlines the package contents.

| Name | Document Date | Document Status | Version | Comments | Package Status |
| --- | --- | --- | --- | --- | --- |
| ATO ACCROLE 2017 Message Repository.zip | 18/04/2019 | Final | 1.2 | Added process messages 48150 and 61029.  Refer to section 3.2 Event message changes for changes to the message repository. | Updated |
| ATO ACCROLE.0001 2017 List Request Message Structure Table.xlsx | 17/05/2018 | Final | 1.1 |  | Present |
| ATO ACCROLE.0001 2017 List Response Message Structure Table.xlsx | 17/05/2018 | Final | 1.1 |  | Present |
| ATO ACCROLE.0001 2017 List Validation Rules.xlsx | 07/03/2019 | Final | 1.1 |  | Present |
| ATO ACCROLE.0001 2017 List XML Contracts.zip | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLESUM.0001 2017 List Request Message Structure Table.xlsx | 17/05/2018 | Final | 1.1 |  | Present |
| ATO ACCROLESUM.0001 2017 List Response Message Structure Table.xlsx | 17/05/2018 | Final | 1.1 |  | Present |
| ATO ACCROLESUM.0001 2017 List Validation Rules.xlsx | 07/03/2019 | Final | 1.1 |  | Present |
| ATO ACCROLESUM.0001 2017 List XML Contracts.zip | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Get Request Message Structure Table.xlsx | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Get Response Message Structure Table.xlsx | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Get Validation Rules.xlsx | 07/03/2019 | Final | 1.1 |  | Present |
| ATO ACCROLE.0001 2017 Get XML Contracts.zip | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Submit Request Message Structure Table.xlsx | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Submit Response Message Structure Table.xlsx | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Submit Validation Rules.xlsx | 18/04/2019 | Final | 1.1 | Updated ‘Interactive Errors’ tab to reflect updates to interactive messages resulting from new IEH functionality. | Updated |
| ATO ACCROLE.0001 2017 Submit XML Contracts.zip | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Cancel Request Message Structure Table.xlsx | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Cancel Response Message Structure Table.xlsx | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Cancel Validation Rules.xlsx | 18/04/2019 | Final | 1.1 | Updated ‘Interactive Errors’ tab to reflect updates to interactive messages resulting from new IEH functionality. | Updated |
| ATO ACCROLE.0001 2017 Cancel XML Contracts.zip | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Update Request Message Structure Table.xlsx | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Update Response Message Structure Table.xlsx | 07/12/2017 | Final | 1.0 |  | Present |
| ATO ACCROLE.0001 2017 Update Validation Rules.xlsx | 18/04/2019 | Final | 1.1 | Updated ‘Interactive Errors’ tab to reflect updates to interactive messages resulting from new IEH functionality.  Added process messages 48150 and 61029. | Updated |
| ATO ACCROLE.0001 2017 Update XML Contracts.zip | 07/12/2017 | Final | 1.0 |  | Present |

|  |  |
| --- | --- |
| **Total artefacts in this Package:** | **25** |
| Present artefacts | 21 |
| New artefacts | 0 |
| Updated artefacts | 4 |
| Pending artefacts | 0 |
| Removed artefacts | 0 |

1. **C# changes**

## Technical changes

None

## Event message changes

| **Service Action** | **Rule ID** | **Change** | **Previous Event Message** | **Previous Message ID** | **New Event Message** | **New Message ID** |
| --- | --- | --- | --- | --- | --- | --- |
| Account Role 2017 – Submit  Account Role 2017 – Update  Account Role 2017 - Cancel | N/A | Update | Unknown error occurred ({Code}). | CMN.ATO.ACCROLE.UNKNOWN | An unexpected error has occurred, try again. If problem persists, contact the ATO. Error code {Code}. | CMN.ATO.ACCROLE.UNKNOWN |
| Account Role 2017 – Update | N/A | Added | N/A | N/A | GST reporting method request will require escalation. | CMN.ATO.ACCROLE.EM48150 |
| Account Role 2017 – Update | N/A | Added | N/A | N/A | GST reporting method request has been escalated. | CMN.ATO.ACCROLE.EM61029 |

1. **Known issues and future scope**

The following is a list of issues and/or future work to be implemented. There may be impacts to successful development until the issues are resolved or the future scope has been implemented (as an example where a service is deployed over multiple iterations and won’t be complete for some time).

## Issues and incidents

| **Issue**  **#** | **Issue Description** | **Impacted**  **Interactions** | **Reference Number** | **Resolution** | **Proposed**  **EVTE Date** | **Proposed**  **PROD Date** | **Issue Status (Open/**  **Closed)** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | Withholding Payer Number (WPN) and Australian Taxation Office Reference Number (ARN) cannot currently be used as identifiers. | accrole.0001.2017.list  accrolesum.0001.2017.list  accrole.0001.2017.get  accrole.0001.2017.submit  accrole.0001.2017.update  accrole.0001.2017.validateupdate  accrole.0001.2017.cancel  accrole.0001.2017.validatecancel | N/A | WPN and ARNs will be able to be used as identifiers in a future release. | TBA | TBA | Open |
| 2 | Tax File Number (TFN) can be used as an identifier but will not be included on the response. | accrole.0001.2017.list  accrolesum.0001.2017.list  accrole.0001.2017.get | N/A | TFNs will be included in the response in a future release. | TBA | TBA | Open |
| 3 | No GST role reporting method information will be returned for periods prior to 01/07/2017 for the Get and Update services. | accrole.0001.2017.get  accrole.0001.2017.update | N/A | N/A | N/A | N/A | Closed |
| 4 | The data element ‘Account sequence number’ (ACCROLE8) is not expected to have a report guidance in ACCROLE suite. However, submit service has report guidance for ACCROLE8 causing inconsistency. | accrole.0001.2017.submit |  | ACCROLE8 Report guidance in the Submit service has now been removed. | 16/11/2017 | TBA | Closed |
| 5 | The message ID CMN.ATO.ACCROLE.EM40245 has been given different short and long descriptions in the message repository. This message ID should have the same short and long descriptions across different services. | accrole.0001.2017.submit  accrole.0001.2017.update | N/A | The message ID CMN.ATO.ACCROLE.EM40245 of the submit service has now been changed to CMN.ATO.ACCROLE.EM99014. The short and long message descriptions remain the same as previous. | 16/11/2017 | N/A | Closed |
| 6 | The Element Names of the following business data labels have not been directly associated to the business intent as per standard element naming convention.   * Role start date * Effective role start date   ‘Role start date’ is currently represented by ‘Tax.RoleRegistrationEffective.Date’ and ‘Effective role start date’ is currently represented by ‘Tax.RoleStart.Date’ | accrole.0001.2017.list  accrole.0001.2017.get  accrole.0001.2017.submit | N/A | * Assign element name ‘Tax.RoleStart.Date’ to the data label ‘Role start date’ * Assign element name ‘Tax.RoleRegistrationEffective.Date’ to the data label ‘Effective role start date’ | TBA | TBA | Open |

## Future Changes

| **Change**  **#** | **Change Description** | **Impacted**  **Interactions** | **Proposed**  **EVTE Date** | **Proposed**  **PROD Date** | **Change Status (Open/**  **Closed)** |
| --- | --- | --- | --- | --- | --- |
| 1 | Service will be able to cancel a role on a branched entity | accrole.0001.2017.cancel  accrole.0001.2017.validatecancel | TBA | TBA | Open |
| 2 | Effective cancellation date rule refinement | accrole.0001.2017.cancel  accrole.0001.2017.validatecancel | TBA | TBA | Open |
| 3 | Service will enable retrieving the following accounts and roles:   * Purchaser GST Withholding * GST Property Credit. | accrole.0001.2017.list  accrolesum.0001.2017.list  accrole.0001.2017.get | TBA | TBA | Open |
| 4 | Interactive Error Handling (IEH) functionality will be integrated into the following ACCROLE service interactions in a future release:   * ATO ACCROLE.0001 2017 Submit * ATO ACCROLE.0001 2017 Cancel * ATO ACCROLE.0001 2017 Update | ATO ACCROLE.0001 2017 Submit  ATO ACCROLE.0001 2017 Cancel  ATO ACCROLE.0001 2017 Update | 18/04/2019 | TBA | Closed |

**Appendix A – Prior Version History**

| Version | Release date | Description of changes | |
| --- | --- | --- | --- |
| 1.2 | 07/03/2019 | | **Section 2 Package contents**  **New**   * None   **Updated**  - Interactive Error Handling (IEH) functionality is now integrated into the following ACCROLE service interactions with this version.   * + ATO ACCROLE.0001 2017 List   + ATO ACCROLESUM.0001 2017 List   + ATO ACCROLE.0001 2017 Get   In line with IEH solution;   * Updated Short description from “Unknown error occurred ({Code}).“ to “An unexpected error has occurred, try again. If problem persists, contact the ATO. Error code {Code}." for the process messages CMN.ATO.ACCROLE.UNKNOWN and CMN.ATO.ACCROLESUM.UNKNOWN ***where severity = ‘error’*** * Deleted the process message CMN.ATO.ACCROLESUM.UNKNOWN ***where severity = ‘information’*** andShort description = “Unknown error occurred ({Code}).“   - Further improvements were made to service messaging as listed below:   * Deleted process message CMN.ATO.ACCROLE.EM41205 as this message is technical in nature. * Updated the short description of CMN.ATO.ACCROLE.EM61047 from "User unauthorised to view the account" to "User not authorised to view the account.". This is a document only update. All service interactions return the expected message: "User not authorised to view the account.". * Deleted message code CMN.ATO.ACCROLE.EM00032 as it is no longer applicable for the service.   The following document has been updated as a result of these changes:   * ATO ACCROLE 2017 Message Repository.zip   **Present**   * None   **Removed**   * None   **Section 4 Known issues and future scope**  Added a new entry to section 4.2 to indicate the integration of Interactive Error Handling (IEH) functionality into the rest of the ACCROLE service interactions in a future release. | |
| 1.1 | 17/05/2018 | | **Section 2 Package contents**  **New**   * None   **Updated**  Updated role type code descriptions for 'Low Income Super Contribution (LISC)' to 'Low Income Super Amount (LISA)' as a result of the Super Reform Program of Work – Low Income Superannuation Tax Offset measure.  The following documents have been updated as a result of these changes:   * ATO ACCROLE.0001 2017 List Request Message Structure Table.xlsx * ATO ACCROLE.0001 2017 List Response Message Structure Table.xlsx * ATO ACCROLESUM.0001 2017 List Request Message Structure Table.xlsx * ATO ACCROLESUM.0001 2017 List Response Message Structure Table.xlsx   **Present**   * None   **Removed**   * None | |
| 1.0.1 | 26/04/2018 | | **Section 2 Package contents**  **New**   * None   **Updated**  ***Functional changes – Interactive Errors and Document Control sheets added:***   * None   ***Non-functional changes - versioned to FINAL:***   * None   **Removed**   * None   **Section 4 Known issues and future scope**  Added #4 to Future Scope for upcoming roles and accounts. | |
| 1.0 | 07/12/2017 | | **Section 2 Package contents**  **New**   * None   **Updated**  ***Functional changes – Interactive Errors and Document Control sheets added:***   * ATO ACCROLE.0001 2017 List Validation Rules.xlsx * ATO ACCROLESUM.0001 2017 List Validation Rules.xlsx * ATO ACCROLE.0001 2017 Get Validation Rules.xlsx * ATO ACCROLE.0001 2017 Submit Validation Rules.xlsx * ATO ACCROLE.0001 2017 Cancel Validation Rules.xlsx * ATO ACCROLE.0001 2017 Update Validation Rules.xlsx   ***Non-functional changes - versioned to FINAL:***   * ATO ACCROLE 2017 Message Repository.zip * ATO ACCROLE.0001 2017 List Request Message Structure Table.xlsx * ATO ACCROLE.0001 2017 List Response Message Structure Table.xlsx * ATO ACCROLE.0001 2017 List XML Contracts.zip * ATO ACCROLESUM.0001 2017 List Request Message Structure Table.xlsx * ATO ACCROLESUM.0001 2017 List Response Message Structure Table.xlsx * ATO ACCROLESUM.0001 2017 List XML Contracts.zip * ATO ACCROLE.0001 2017 Get Request Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Get Response Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Get XML Contracts.zip * ATO ACCROLE.0001 2017 Submit Request Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Submit Response Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Submit XML Contracts.zip * ATO ACCROLE.0001 2017 Cancel Request Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Cancel Response Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Cancel XML Contracts.zip * ATO ACCROLE.0001 2017 Update Request Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Update Response Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Update XML Contracts.zip   **Removed**   * None   **Section 4 Known issues and future scope**  No updates | |
| 0.6 | 23/11/2017 | | This document has been updated for the 16th November 2017 release of EVTE.  **Section 2 Package contents**  **New:**   * None   **Updated**  ***Functional changes:***   * **ATO Account Role 2017 Message Repository.zip** - Messages have been added, modified and deleted for the Submit service. One message has been added for the Update service, and two messages have been added for the Cancel service. * **ATO ACCROLE.0001 2017 Submit Request Message Structure Table.xlsx** - Includes newly added and replaced data element details for the Submit service request. * **ATO ACCROLE.0001 2017 Submit Response Message Structure Table.xlsx -** Includes replaced and updated data element details for the Submit service response. * **ATO ACCROLE.0001 2017 Submit Validation Rules.xlsx** - Validation rules and/or their corresponding messages have been added, modified and deleted for the Submit service. * **ATO ACCROLE.0001 2017 Submit XML Contracts.zip -** Reflects updates to the Submit Request and Response Message Structure Tables.   ***Non-functional changes:***   * **ATO ACCROLE.0001 2017 Cancel Request Message Structure Table.xlsx** - Minor updates to heading text in the Cancel service request design. * **ATO ACCROLE.0001 2017 Cancel Response Message Structure Table.xlsx -** Minor updates to heading text in the Cancel service response design. * **ATO ACCROLE.0001 2017 Cancel Validation Rules.xlsx** - Minor updates to heading text in the Cancel service validation rules document.   **Removed:**   * None   **Section 5 Known issues and future scope**   * Minor update to include the validate services in ‘Issues and Incidents’ item #1 and ‘Future Changes’ item #1 and #2. * Closed known issue items #4 and #5 and Added known issue item #6 * Closed ‘Future Changes’ item #3 | |
| 0.5 | 21/09/2017 | This document has been updated for the 21st September 2017 release of EVTE.  Section 2 Package contents  New: Update Service   * ATO ACCROLE.0001 2017 Update Request Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Update Response Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Update Validation Rules.xlsx * ATO ACCROLE.0001 2017 Update XML Contracts.zip   New: Cancel Service   * ATO ACCROLE.0001 2017 Cancel Request Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Cancel Response Message Structure Table.xlsx * ATO ACCROLE.0001 2017 Cancel Validation Rules.xlsx   ATO ACCROLE.0001 2017 Cancel XML Contracts.zip  Updated with functional changes:   * ATO Account Role 2017 Message Repository.zip - Includes newly added messages for the Update service and the Cancel Service.   Section 5 Known issues and future scope  Updated:   * The issue of WPN and ARN currently not being available as identifiers, extended to the update and cancel services. * Added 3 new known issues #3, #4 and #5 * Added 3 new items under ‘Future Changes’   Table structures 5.1 and 5.2 were updated to be in line with the latest ATO Package Contents Note (PCN) template. | |
| 0.4 | 17/08/2017 | This document has been updated for the 17th August 2017 release for EVTE.  **Section 2 Package contents**  **Updates:**  The following artefacts were updated with **functional changes**:   * **ATO Account Role 2017 Message Repository:**   Changed severity for Process messages: CMN.ATO.ACCROLE.EM61047 and CMN.ATO.ACCROLESUM.EM61047 from ‘Error’ to ‘Information’. | |
| 0.3 | 20/07/2017 | **Updates:**  The following artefacts were updated with **functional changes**:   * **ATO Account Role 2017 Message Repository:**   Added Process messages: CMN.ATO.ACCROLE.EM18055 and CMN.ATO.ACCROLESUM.EM40500 | |
| 0.2 | 15/06/2017 | ACCROLE.0001 2017 GET service artefacts are updated.  ATO ACCROLE.0001 2017 GET Response Message Structure Table: Below changes are implemented in the updated Response Schema (minor version incremented).  Context Structure Table sheet:  1) GST Reporting Method dimension added.  Message Structure Table sheet:  1) Business Definition and Business Guidance updated in compliance with taxonomy for ACCROLE80 and ACCROLE204 fields.  2) TREF IDs updated for elements which were marked 'New' in previous version.  3) GST Reporting Method dimension added with up to 10 repeat count.  4) ACCROLE54 and ACCROLE55 moved to GST Reporting Method dimension.  5) Updated TREF name for ACCROLE80 and ACCROLE204.  ATO Account Role 2017 Message Repository:   1. Process messages and message descriptions updated to maintain consistency across the List and GET services.   ATO ACCROLE.0001 2017 GET Request Message Structure Table:   1. EVTE Date and Version number are updated.   ATO ACCROLE.0001 2017 GET Validation Rules:   1. EVTE Date and Version number are updated   ATO ACCROLE.0001 2017 GET XML Contracts:  1) Response XML contract is updated to reflect schema changes. | |
| 0.1 | 18/05/2017 | Initial Release | |